

John gregorski
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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

My name's John. I live in Mtn View, CA. I've been using an underdog local DSL and fiber provider, Sonic.net, for 10 years now. I originally had ATT but they had terrible customer service and were always fiddling with their monthly prices by sneakily increasing them. Sonic has incredible customer service at a great price. I trust them. I attribute this difference to the facts that they have a caring management team and that they have to differentiate to be competitive. ATT has no reason to care about their customers because they have so many, and the poor customers have little alternative.

Please keep Internet access in the hands of companies that care.

Thank you,

John gregorski